

LEAKS HIT YOUR WALLET LIKEA



Flood

Copper Basin Utility District is expanding our water loss coverage through our new ServLine Program and providing our residential customers the opportunity to add line repair and replacement coverage.

For more information on Water Loss Protection and to add Line Protection



**CALL US:
423-303-2665**

Water Loss Protection

As a residential customer, you are automatically protected by our *Water Loss Program*. This is the only way residential leaks will be adjusted that occur after

4/1/17

Line Protection

Enroll in the Line Protection to avoid water line repair/replacement costs. There is a 30 day waiting period for those who enroll after

4/1/17

*Copper Basin Utility District ServLine Begins
April 1, 2017*

GOPPER BASIN UTILITY DISTRICT SERVLINE



1
Water Loss Protection

2
Water Line Protection

Water Main

Water Meter

Water Line

Note: Protection is offered for *residential customers only*.



Utility Responsibility



Your Responsibility

1
Water Loss Protection

AUTOMATICALLY ENROLLED
~~\$1.55~~ ~~-\$1.30/MONTH~~

- Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to \$500. No deductible.
- Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks.
- Please refer to our leak adjustment policy for guidelines and qualifications for leak adjustments.
- All qualifying residential leaks occurring after April 1, 2017 will only be adjusted through our ServLine Program.

2
Water Line Protection

SIGN-UP BY CALLING
~~\$4.65~~ ~~-\$4.40/MONTH~~

- Covers repair or replacement of water line up to \$10,000. No deductible. No annual limit.
- Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Water Line Protection from your meter to the foundation of your home.
- Does Not Provide Protection for: Water Meter, Water Pit, Water Vault, Pumps, Valves, or Backflow Meters.
- Contact us to request a full copy of Program Protections and Exclusions.
- Be protected from these expensive repairs! Enrollment after April 1, 2017 requires a 30 day waiting period.



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